



Call Accounting Case Study

Barry University

Industry:

Higher Education

Switch Brands:

Cisco, Avaya and Shortel

Customer Since:

2009

University Saves Time and Money with VeraSMART Wireline and Wireless Call Accounting Software

Barry University is a private Catholic University with a history of academic excellence in the Dominican tradition. The Director of IT Operations was struggling with telecom reporting for both landline and mobile communications. Without a call accounting solution, it took him at least 4 hours every month to gather data from their Cisco Unified Communications Manager, Avaya Aura® Communications Manager, and Shortel phone systems to create chargeback reports. He had no budget to help department budget administrators self-monitor their telephony usage, and no time or resources to review their monthly 1,200-page mobile invoice from their wireless provider.

Now he is saving valuable time and money with VeraSMART® Wireline and Wireless Call Accounting software. VeraSMART helps him combine, simplify and share his wireline and wireless telecom usage and cost data.

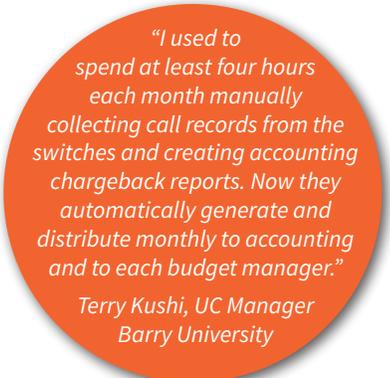
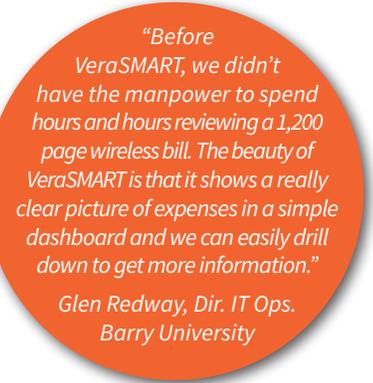
- Saving 4 hours a month with automated PBX chargeback and showback
- Saving over \$600 per month on mobile with automated mobile plan optimization

About Barry University

Barry University was founded in 1940 in Miami, Florida. With an enrollment of 2,747 full-time undergraduate students and 3,748 graduate students, they are grounded in the liberal arts tradition. Barry University is committed to the highest academic standards in undergraduate, graduate and professional education. In the Catholic intellectual tradition, integration of study, reflection and action inform the intellectual life.

About Calero

Calero Software LLC (formerly Veramark Technologies) offers VeraSMART® eCAS® call accounting software – the time-saving reporting tool for busy Telecom Managers. VeraSMART combines data from many generations and brands of PBXs and Unified Communications platforms, including Avaya, legacy Nortel, Cisco, and Microsoft Lync. Calero also offers a suite of global solutions for Enterprise Communications Management. Calero has thousands of customers in the USA and over 40 countries worldwide, including Fortune 1000 corporations, universities and government agencies.



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