

VeraSMART International Call Rating

Visibility and Control for Reducing Global Data Spend

With flexible rate plans and support for international currencies, Calero VeraSMART International Call Rating can help multinational organizations reduce the cost of their global communications networks and facilitate data integration.

Calero VeraSMART Call Accounting offers optional International Call Rating to help multinational organizations manage and reduce the cost of their global communications. This option is designed for customers with switches located outside the North American Numbering Plan (NANP) and provides multi-currency call detail record (CDR) rating for more than 450,000 city and country codes outside the NANP.

International call rating is based on a city/country code table that Calero updates quarterly for customers under maintenance who have selected the International option. The Calero Rate Table Service can provide custom rating to match costing to the customer's specific carrier rate and tariff plans.



The International Call Rating option provides multi-currency CDR rating for over 450,000 city and country codes outside the NANP.

Flexible Rate Plans

VeraSMART International Call Rating will calculate charges for international calls based on the IP-PBX or PBX CDR source input or trunk group and the non-North American Numbering Plan (non-NANP) chosen by the customer. VeraSMART supports two optional non-NANP rate plans, plus standard features that allow customer-defined rate plans, rating overrides and Value Added Tax.

Non-NANP international rate plan – Covers both inter- and intra-country calls:

- Inter-country calling – calculates tariff rates for calls placed from a Non-NANP site to other countries

- Intra-country calling – calculates tariff rates for calls placed from a Non-NANP site to locations within the same country (i.e. “national” calls)

Non-NANP local rate plan – We provide local calling area data on a per-country basis. Our Rate Table Service is a pre-requisite for this option. Meter pulse rating is supported, with the customer entering the rate per pulse. A new switch front end may be required.

Customer-defined rate plans and CDR rating overrides – VeraSMART supports, as a standard feature, customer-defined one- or two-tiered, flat-rate plans, such as processing calls dialed through a discount service provider. Rate plans can be overridden

VeraSMART International Call Rating Option

using the Special Call Processing feature. For example, the customer can apply a flat-rate cost per minute to a given call, based on the dialed digit string.

Support for International Currencies

VeraSMART will convert tariff rates to U.S. dollars based on the conversion rate set as CDRs are rated. This feature applies to both customer-defined and standard international rate tables. The customer can update conversion rates at any time, and can re-cost CDRs that have already been rated and stored in the database by entering a new currency conversion rate and using the VeraSMART re-rating feature to apply the new rate by Rate Plan, CDR Source, and Date Range.

In addition to storing the rated call price in U.S. dollars, VeraSMART will store the local currency equivalent at rating time. The customer can export this data via EZ-Share™.

Two VeraSMART reports – the Call Search and Call Detail by Organization reports – can display calculated call costs in the local currency. Report users can choose whether to view all calls in the system currency, or to view only calls from CDR sources that use a selected local currency.

Flexible Invoice Processing

Organizations with international offices can process invoices in the local currency. Conversion rates are set by the VeraSMART administrator and can be recalculated at any time. Imported charges use the conversion rate effective on the conversion date.

About Calero

Calero is a leading provider of Communications and Cloud Lifecycle Management (CLM) solutions designed to turn communication data into actionable insight by simplifying the management of voice, mobile and other unified communications services and assets. With a deep commitment to innovation and customer service, Calero's CLM approach enables organizations to support the full communications lifecycle, from procurement



- Selected reports (Invoice Details, Contract Commitment Compliance, Account Summary & Trends) can be generated in either the system currency or in another selected currency
- The selected system currency will be used for invoice approval limits and authorized amounts

Calero Rate Table Service

Calero can provide custom rating to match costing to the customer's specific carrier rate and tariff plans. Rate tables can be defined to match specific individual rates for National, State, LATA, and for over 220 countries. Calero can provide tables that reflect rates the customer may have negotiated with the carrier. Local calling areas and local rates from alternate carriers can also be defined to closely match the customer's local calling plan. Customers are required to provide the details and specifics of their rate and tariff plans to Calero to facilitate development of custom rate tables.

to payment, including software and services that aid Telecom Expense Management (TEM), Managed Mobility Services (MMS) and Usage Management. Calero has thousands of customers in over 50 countries worldwide, including Fortune 2000 corporations, universities and government agencies. Calero is a portfolio company of Riverside Partners, a Boston-based private equity firm. Learn more at www.calero.com or follow us on Twitter @CaleroSoftware.