



Free Wireline Call Accounting Classroom Training

Another benefit of your annual maintenance contract

Take advantage of this opportunity to sharpen your skills, network with your peers, and learn how to fully maximize the value of your VeraSMART software.

All VeraSMART® customers on active maintenance are eligible to attend our Wireline Call Accounting training course.

Students enjoy a hands-on learning experience and benefit from open discussions about best practices.

- Free tuition for one-day class
- One seat per VeraSMART software license
- Training at Calero's Rochester NY headquarters
- Travel and living expenses not included

These classes offer a hands-on learning experience and the opportunity to discuss best practices with representatives from a wide range of companies and industries. Students leave with a clearer sense of how they can use their call accounting software to make informed business decisions.

Training is based on the current software release. If you register for the class and do not have the current release, we'll provide you with an upgrade link prior to your class dates.



VeraSMART simplifies management of PBX calls with technology that does the heavy lifting for you. It's designed to help you work faster and smarter - because you have better things to do!

Course Outline Highlights

Getting Started with VeraSMART

- General Introduction
- Call Accounting - as a way to understand use of your telecom resources
- Navigation (Dashboards, Views, Tabs, Menus, Search, Action Icons, Help Access, About VeraSMART, Notification Pop-Up)

Call Collection & Processing

- Collection Methods
- Elements of Call Processing
- Rate Plans
- Rating Adjustments (Canadian and Caribbean)

Organization Structure for Allocation (Chargeback)

- Manual Updates
- Updating via Cisco or Avaya switches
- Updating via LDAP or Active Directory

Reporting

- Standard Reporting, Distribution, Saving and Scheduling, Report Designer

Administration and Security

- Security Groups and Roles

For more information and class dates, please visit:

<http://www.call-accounting-solutions.com/support/training-classroom>



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