

# VeraSMART International Call Rating

## Visibility and control for reducing global telecom spend

With flexible rate plans and support for international currencies, VeraSMART® International Call Rating can help multinational organizations reduce the cost of their global communications networks and facilitate data integration.

### Communications management on a global scale

VeraSMART International Call Rating provides multi-currency call detail record (CDR) rating for more than 130,000 city and country codes around the world.

VeraSMART Call Accounting offers optional International Call Rating to help multinational organizations manage and reduce the cost of their global communications. This option is designed for customers with switches located outside the North American Numbering Plan (NANP) and provides multi-currency call detail record (CDR) rating for more than 130,000 city and country codes around the world.

International call rating is based on a city/country code table that Veramark updates quarterly for customers under maintenance who have selected the International option. The Veramark Rate Table Service can provide custom rating to match costing to the customer's specific carrier rate and tariff plans.

### Flexible rate plans

VeraSMART International Call Rating will calculate charges for international calls based on the IP-PBX or PBX CDR source input or trunk group and the non-North American Numbering Plan (non-NANP) chosen by the customer. VeraSMART supports two optional non-NANP rate plans, plus standard features that allow customer-defined rate plans, rating overrides and Value Added Tax.

**Non-NANP international rate plan** – Covers both inter- and intra-country calls:

- Inter-country calling – calculates tariff rates for calls placed from a Non-NANP site to other countries
- Intra-country calling – calculates tariff rates for calls placed from a Non-NANP site to locations within the same country (i.e. “national” calls)

**Non-NANP local rate plan** – Veramark will provide local calling area data on a per-country basis. The Veramark Rate Table Service is a pre-requisite for this option. Meter pulse rating is supported, with the customer entering the rate per pulse. A new switch front end may be required.

**Customer-defined rate plans and CDR rating overrides** – VeraSMART supports, as a standard feature, customer-defined one- or two-tiered, flat-rate plans, such as processing calls dialed through a discount service provider. Rate plans can be overridden using the Special Call Processing feature. For example, the customer can apply a flat-rate cost per minute to a given call, based on the dialed digit string.



### Support for international currencies

VeraSMART will convert tariff rates to U.S. dollars based on the conversion rate set as CDRs are rated. This feature applies to both customer-defined and standard international rate tables. The customer can update conversion rates at any time, and can re-cost CDRs that have already been rated and stored in the database by entering a new currency conversion rate and using the VeraSMART re-rating feature to apply the new rate by Rate Plan, CDR Source, and Date Range.

In addition to storing the rated call price in U.S. dollars, VeraSMART will store the local currency equivalent at rating time. The customer can export this data via EZ-Share.

Two VeraSMART Call Accounting reports – the Call Search and Call Detail by Organization reports – can display calculated call costs in the local currency. Report users can choose whether to view all calls in the system currency, or to view only calls from CDR sources that use a selected local currency.



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### Flexible Invoice Processing

Organizations with international offices can process invoices in the local currency. Conversion rates are set by the VeraSMART administrator and can be recalculated at any time. Imported charges use the conversion rate effective on the conversion date.

- Selected reports (Invoice Details, Contract Commitment Compliance, Account Summary & Trends) can be generated in either the system currency or in another selected currency
- The selected system currency will continue to be used for invoice approval limits and authorized amounts

### Veramark rate table service

Veramark can provide custom rating to match costing to the customer's specific carrier rate and tariff plans. Rate tables can be defined to match specific individual rates for National, State, LATA, and for over 220 countries, in whatever increments the carrier uses. Veramark can provide tables that reflect rates the customer may have negotiated with the carrier. Local calling areas and local rates from alternate carriers can also be defined to closely match the customer's local calling plan. Customers are required to provide the details and specifics of their rate and tariff plans to Veramark to facilitate development of custom rate tables.

### About Veramark

Veramark is a leading provider of innovative enterprise solutions for telecom and IT expense and performance management. Veramark solutions provide visibility into operational expenses and generate actionable business intelligence to help organizations reduce spend and optimize business processes. Veramark solutions, which include software and services for Telecom Expense Management (TEM), call accounting, and Business Process Outsourcing (BPO), enable best practices for managing complex unified communications networks on a global scale.

For more information, visit us at [www.veramark.com](http://www.veramark.com) or [www.call-accounting-solutions.com](http://www.call-accounting-solutions.com), or call us at 585.383.6806.

### Veramark Technologies, Inc.

3750 Monroe Avenue  
Pittsford, NY 14534  
Phone: 585.383-6806  
Fax: 585.383.6800  
[info@veramark.com](mailto:info@veramark.com)  
[www.call-accounting-solutions.com](http://www.call-accounting-solutions.com)  
[www.veramark.com](http://www.veramark.com)

Veramark Rate Table Service can provide custom rating to closely match costing to the customer's specific carrier rate and tariff plans.